

Privacy Policy

INFORMATION COLLECTION

To save fabrics in your Favorites, create a My Mosaic account, or submit an inquiry, information such as your name and email account will be collected. When you follow Mosaic or Made by Mosaic on Social Media, or sign up for our mailing list, you also provide us with your information. Please be advised that we will only use this information to:

- 1) Manage your registration as a partymosaic user, to identify you and to give you access to services available.
- 2) Contact you through email regarding updates or information pertaining to holiday hours, features, products, trends, and services offered by Mosaic.
- 3) Respond to any request or inquiry you make through our customer service channels available on our site and our Social Media platforms.

CREDIT CARD

You may choose to use your credit card to rent products and services from our website or from follow up dialogue with Mosaic personnel. We keep your credit card information secure by using a third-party billing service that uses industry-standard encryption technology to protect your credit card number from unauthorized use. Clients understand and agree that Mosaic is in no way responsible for any misuse of your credit card information when provided to us to process your orders.

OPTIONS

With express consent, Mosaic's service to you will entail use of your personal data. Electronic communications will be sent through a third-party provider, and you will always have the opportunity to opt out of any communications from us through that platform. Your personal information is saved and may be used for the purposes of analytics so that we can better serve you. Information such as the fabric preferences, types of events hosted, geographical location of event, size of event and portal for ordering may be analyzed in our efforts to service our clients.

DATA RETENTION

We will retain your personal data for as long as we have a valid contractual relationship, and after that, for the period determined by any obligations arising from the treatment of the data or as established by law.

DATA SHARING

Any information shared with us will never be sold or shared. However, to comply with the purposes of this Privacy Policy, it should be noted that it may be necessary to release your personal data to third parties for the following reasons:

- 1) Business Transfer- regarding any reorganization, restructuring, merging, sale or any other transfer of assets. The release will only be made provided the receiving party adheres to our Privacy Policy.
- 2) Service Providers: to render services in our name or to help us provide our services. Examples of these providers include those handling marketing, advertising, communications, IT services,

credit card transactions or other method of payments, customer service, collection of debts, analysis of data or other consultants hired to improve our business.

DATA PROTECTION RIGHTS

We are committed to respecting the confidential nature of your personal data and will do our best to ensure privacy of this information. At all times you have the following rights:

- 1) Right to access- you have the right to obtain a copy of your data and information regarding our handling of your data.
- 2) Right to amend – you have the right to correct errors, modify incomplete or wrong data, and guarantee the authenticity of the information being handled by us.
- 3) Right to delete- you have the right to request the deletion of your data without delay if it were being handled wrongly.
- 4) Right to limitation of handling- you have the right to request the suspension of the handling of your information if it is illegal or the accuracy of the data has been contested.
- 5) Right to oppose – You have the right to oppose to the handling of your data when it has been used for purposes of direct marketing or when the handling must be terminated due to a personal situation, except when there is legitimate interest, or it is necessary for the exercise or defense of claims.

To exercise these rights, email info@partymosaic.com the purpose of your email. Please indicate your identity, the email address associated with the account as well as photo ID supporting the account identity.

COOKIES

We use cookies on our website to enable an enhanced user experience.

CHANGES

We retain the right to modify our Privacy Policy on occasion and as dictated by legal, regulatory, or operational needs. We will notify our users of such changes on the Privacy Policy page as required by law.